



X-TYPE

DATE 01/05

XT501-27

SERVICE

## TECHNICAL BULLETIN

Power Seats –  
Loss of Function –  
Seat Motors Available Separately

MODEL 2002 MY-ON  
X-TYPE  
VIN C00001-ON

**Issue:**

This Technical Bulletin has been issued for information only, to inform dealers that if there is a confirmed fault with one of the front seat motors, the seat motors can now be replaced as a separate part.

**Action:**

To install the relevant front seat motor, see Global Technical Reference GTR Workshop Manual, section: 501-10, front height motor SRO 86.75.31, rear height motor SRO 86.75.32, track motor SRO 86.75.33).

**Global Technical Reference (GTR) Workshop Manual Information:**

Dealer access: <https://hub.franchise.jaguar.com>

Internet access: <http://www.jaguartechno.com>

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR DEALER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.

**Parts Information:**

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
Front seat track motor - 6 - way adjust (memory)	C2S 28858	1
Front seat track motor (non-memory)	C2S 16721	1
Front seat front height motor - 6 - way adjust (memory) left-hand	C2S 28855	1
Front seat front height motor - 6 - way adjust (memory) right-hand	C2S 28854	1
Front seat front height motor - 6 - way adjust (non-memory) left-hand	C2S 23521	1
Front seat front height motor - 6 - way adjust (non-memory) right-hand	C2S 23519	1
Front seat front height motor - 4 - way adjust left-hand	C2S 23518	1
Front seat front height motor - 4 - way adjust right-hand	C2S 23517	1
Front seat rear height motor - 6 - way adjust (memory) left-hand	C2S 28857	1
Front seat rear height motor - 6 - way adjust (memory) right-hand	C2S 28856	1
Front seat rear height motor - 6 - way adjust (non-memory) left-hand	C2S 23522	1
Front seat rear height motor - 6 - way adjust (non-memory) right-hand	C2S 23520	1

**Warranty Information:**

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

<b>Description</b>	<b>SRO</b>	<b>Time</b>	<b>Causal Part Number</b>
Install front seat track motor	86.75.33	0.5 hrs.	Refer to parts information for motor
Install front seat front height motor	86.75.31	0.4 hrs.	
Install front seat rear height motor	86.75.32	0.5 hrs.	

